

*Gilbane*  
**BUILDING COMPANY**  
ESTABLISHED 1873 INCORPORATED 1908

265 FARMINGTON AVENUE, FARMINGTON, CT 06032  
(203) 679-4725

JOHN DEMPSEY HOSPITAL  
JOB NO. 1449  
FAX NUMBER: (203) 679-4722

Eastern General Contractors, Inc.  
52-60 Berkshire Avenue  
Springfield, MA 01109

Re: Baystate Medical Center  
Women & Newborn Service Building  
Springfield, MA

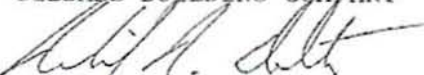
Dear Pat:

Now that our very successful project has been completed, we would like to express our appreciation of your contributions to the effort. As our General Trades Contractor, your responsiveness to the project's ever changing needs, along with your cooperation in identifying and willingness to solve the various problems, was an integral element of the success and quality of the project.

Obviously, much of the credit goes to your General Superintendent, Gil LeBlanc. Gil's experience, knowledge, personality, his attention to detail, his follow up and creativity were tremendous assets. A good example of Gil's contributions was his oversight and management of the installation of the hardware and doors. Although our suppliers created some problems for us, Gil straightened them out and we ended up with the most successful hardware project I've ever been involved with, i.e., when the Hospital moved into the building every door had the proper hardware on it.

Pat, your cooperation and help on tracking the dollars and costs in a timely and organized manner was a tremendous help. Both you and Gil, in your respective roles, made our job easy. We look forward to working with Eastern General on a future project.

Very truly yours,  
GILBANE BUILDING COMPANY

  
Fred F. Dalton  
Project Engineer

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cc: D. Butler  
C. Beck  
File